

# Intelligent worktech

# A new era of worktech

Two years ago, we launched a whole new category with our worktech software, which pulled all our industry-leading solutions for people, workplaces, and assets into one unified platform. Now, we're ready to take that platform to the next level with intelligent worktech that unites every aspect of your organization like never before.

## Intro

We're harnessing the power of one unified solution, cross-platform data analytics, and embedded AI to bring you an even more integrated, more capable, and more intelligent solution — all so that you can unlock unrivalled value within your business.



## Contents

	One unified experience with Al-driven value	4
	Condeco by Eptura	į
	Intelligent booking for team days	į
	Copilot for reservation management	(
	Shift & hourly booking	7
	Concierge menu	7
	Native Exchange resource booking via Outlook	8
	Eptura room screen app for Condeco	8
	Proxyclick by Eptura	Ç
	Multi-site configuration	Ç
	Facial recognition check-in	9
	Hardware agnostic visitor kiosk	10
	Galaxy access control integration	10
Λ .	One unified experience through data-led insights	1
<u>√</u>	Eptura	12
	Eptura home	12
	Unified location and spaces	12
	Eptura Envision	13
	Real estate strategy	13
	Eptura Asset	14
	Advanced asset reporting and insights	14
	Advanced asset location and performance	15
	Eptura Workplace	10
	Employee requests to work orders	10
	Serraview by Eptura	17
	Fortinet switch integration	17
	Freespace sensor integration	17
	Business unit and people data API	17
	One unified experience through building management	18
	Archibus by Eptura	19
	BIM Viewer for space planning	19
	Archibus OnSite parts inventory	20
	FedRAMP In Process	2

Actual features may vary, and the development and release of these features are subject to change without prior notice.



## Al-driven value

You don't just want to get your employees back into the office — you want them to look forward to their days on-site, collaborating with their teams. Eptura's latest product enhancements now make it even more intuitive for your employees to manage their days, with tools that integrate and connect, and are boosted by the power of Al.

Condeco by Eptura

**UPGRADE OPTION** 

Intelligent booking for team days

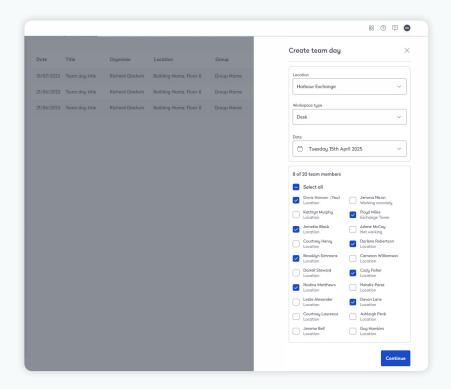
Condeco's Intelligent booking for team days will enhance the existing team day feature by incorporating AI technology. Team day is specifically designed to help you find colleagues, add them to your team, and see when they will be in the office. Set up a team day to automatically reserve a block of desks where everyone in your group can reserve a space near each other to foster better collaboration.

Accessible through Condeco's mobile and web apps, this enhanced feature will streamline the organization of team days by:

Automatically selecting the most suitable workspaces based on the attendees, eliminating the need for guesswork.

Considering individual seating preferences and the proximity of team members to ensure everyone is comfortably and conveniently placed.

Choosing workspaces that are close to each other to facilitate easier and more effective collaboration.



Condeco rebranding to Eptura Engage will occur in 2025 with full rebranding support and time for your transitions.

Eptura | Intelligent worktech 5

In 2025, Condeco will be renamed Eptura Engage.

Condeco is rebranding to the Eptura Engage name is 2025 with full rebranding support and time for your transitions.



#### PREVIEW ONLY | UPGRADE OPTION

#### Copilot for reservation management

Microsoft Copilot will soon enhance office employee experience by seamlessly integrating with the Condeco Microsoft Teams app. Utilizing conversational AI technology, this integration will simplify tasks such as planning collaboration, booking desks, and reserving meeting rooms, thereby enhancing workplace connectivity. Users will be able to interact with Condeco using natural language commands, and the system will process these requests efficiently, streamlining the user experience.

#### **Example scenarios:**

#### → Planning collaboration

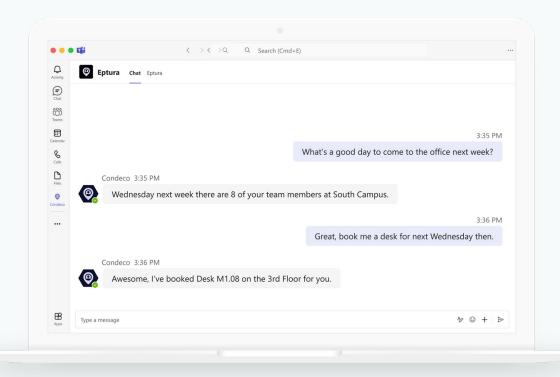
"When is a good day to meet my team in the office?"

#### → Reserving a meeting room

"Book a meeting space Thursday at 2pm for 4 people"

#### → Booking a desk

"Hey Condeco, book a desk for tomorrow"

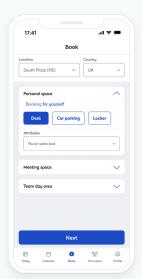


Condeco rebranding to Eptura Engage will occur in 2025 with full rebranding support and time for your transitions.

#### Shift & hourly booking

The shift and hourly booking feature, adjustable down to 15-minute slots, will enable the reservation of spaces such as desks, lockers, and parking spots on an hourly basis or for predefined shift patterns. This functionality will help support flexible, time-specific reservations that align with individual needs and organizational shift structures, improving workspace management efficiency.

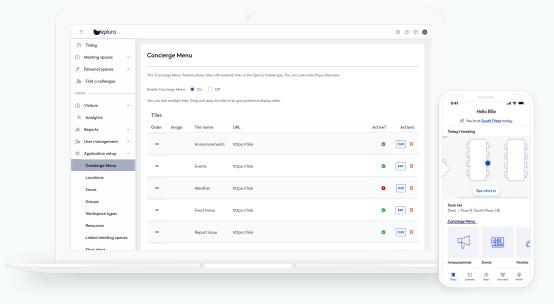
Ideal for 24-hour call centers and other shift-based teams requiring flexible and precise resource scheduling.





#### Concierge menu

The Condeco mobile app will soon further enhance the employee experience by introducing a customizable homepage menu. This feature will allow admins to include shortcuts directly to office-specific announcements, communications, and events, as well as other frequently used services such as catering requests, expense logging, and weather updates. Each shortcut will be represented by a tile that links directly to an in-app function, a website, or another app, making these essential services readily accessible with just a single tap. Furthermore, admins will have the ability to tailor the display of these tiles to meet the specific needs of users based on their office location, including customization of the menu item name, URL, and image.



Condeco rebranding to Eptura Engage will occur in 2025 with full rebranding support and time for your transitions.



#### Native Exchange resource booking via Outlook

This feature will leverage Condeco Microsoft 365 integration to ensure seamless synchronization of bookings and calendar events across Microsoft Exchange resource calendars, user calendars, and Condeco meeting rooms. This will support bookings made directly through Condeco, from an Outlook calendar, or via any Exchange-integrated device, offering a superior scheduling experience. With Condeco, users will be able to continue to use their familiar booking methods while gaining access to additional, valuable functionalities that integrate smoothly into their existing workflows.

#### Key aspects of this feature include:

#### Direct booking from Outlook and Teams

Users will be able to invite an Exchange resource to book a room directly from their Outlook calendar or Teams, without additional add-ins.

#### Integration with third-party devices

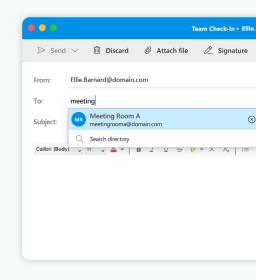
Supports devices that create events directly into Exchange resources, such as Teams panels and Crestron screens.

#### Forwarding invites

Allows users to forward received invites to an Exchange room to secure a booking if the organizer has not done so.

#### Mobile and Teams booking

Extends booking capabilities to Outlook for mobile and Microsoft Teams calendar, increasing accessibility.





#### Eptura room screen app for Condeco

An all-new version of Condeco's room screen app experience is designed to resolve compatibility issues and enhance user experience across diverse hardware setups. The app will support Eptura's room screen v3, various third-party screens, and Android devices, accommodating versions. Its broad compatibility will ensure smooth functionality across your technology spectrum.

#### Learn more about Condeco by Eptura

Condeco rebranding to Eptura Engage will occur in 2025 with full rebranding support and time for your transitions.

Proxyclick by Eptura

In 2025, Proxyclick will be renamed Eptura Visitor.

Proxyclick is rebranding to the Eptura Visitor name in 2025 with full rebranding support and time for your transitions.

#### Multi-site configuration

This feature will introduce new setting configurations that simplify the management of visitor configurations across multiple locations, helping companies maintain consistent workflows while also giving them flexibility.

#### Copy settings

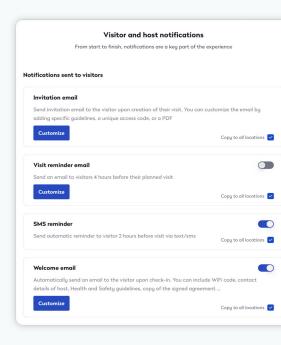
Administrators will be able to effortlessly copy settings from one location to another. This capability enables quick reconfiguration of existing locations, ensuring uniformity across all sites without the need for manual setup at each location.

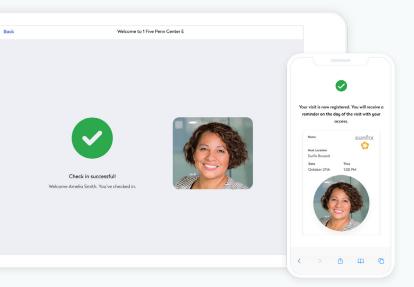
#### Customizable settings

This feature will allow administrators to choose specific settings to copy between locations. It supports customization needs while maintaining overall efficiency, ensuring that each site operates optimally according to its unique visitor requirements.

#### **Bulk setting application**

Administrators will be able to apply selected settings to multiple locations simultaneously. This streamlines the management process for numerous sites, reducing the time and effort required to maintain consistent and effective visitor management across the enterprise.





## PREVIEW ONLY LUPGRADE OPTION Facial recognition check-in

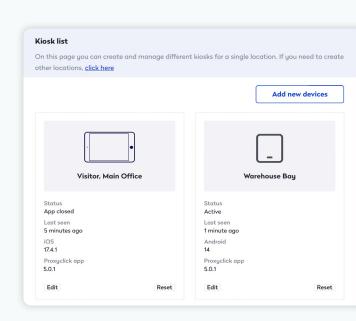
With Proxyclick's new facial recognition capabilities, visitors will be able to smoothly enter the lobby, where a kiosk matches their photo, uploaded during the pre-registration process, with a real-time facial scan. This process will automatically check them into the building, allowing them to quickly proceed to their meetings without any delays.

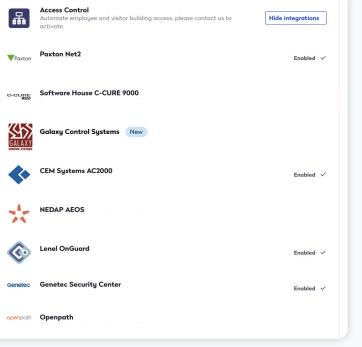
Proxyclick rebranding to Eptura Visitor will occur in 2025 with full rebranding support and time for your transitions.



#### Hardware agnostic visitor kiosk

Eptura's visitor management kiosk application will now support Android tablets, iPads, and web. This enhancement expands the system's compatibility, ensuring seamless integration with any existing hardware ecosystem and providing a versatile solution that adapts to various device preferences.





#### Galaxy access control integration

Proxyclick will soon integrate seamlessly with Galaxy Systems, a global leader in access control. This integration facilitates the synchronization of visitor and employee details with Galaxy systems, issues unique QR codes, and enables the use of RFID cards for permission-based access. Combined with Condeco, this integration will utilize badge swipe data from access control systems to track employee presence, streamline check-ins to reserved workspaces, and provide real-time analytics on occupancy and utilization.

#### Learn more about Eptura Visitor

Proxyclick rebranding to Eptura Visitor will occur in 2025 with full rebranding support and time for your transitions.



## Data-led insights

Your facility and workplace management team is the backbone of your organization, and we know how important it is to make it easier for them to manage critical work and get the data they need to operate more effectively. Eptura helps FMs and workplace managers do their jobs with less friction, consolidating important tools into one platform and giving them greater visibility over your spaces.



#### Eptura home

Eptura home is a comprehensive offering that will improve user experience through the introduction of a single login page for all Eptura products, simplifying access and management. Eptura home streamlines administrative processes with the integration of access control as well as user and tenant management.

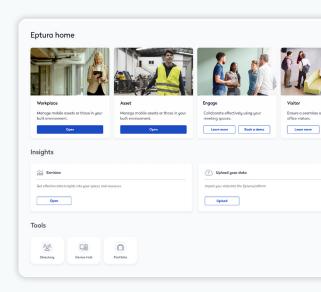
#### Eptura home will provide:

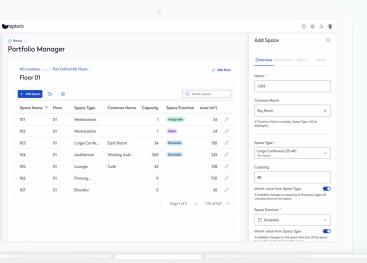
A new home screen to log in to all Eptura products, which improves the user experience and simplifies user management.

**Centralized management** of user and tenant access and privileges, reducing time and errors.

**Consistent security policies** across all products for improved compliance.

Easier onboarding and license management, ensuring compliance and reducing complexity.





#### Unified locations and spaces

Unified locations and spaces, a new portfolio manager, will provide a common data model and user interface for setting up and configuring space data across all Eptura products. As a result, administrators will be able to gather insights into space, occupancy, booking, and asset management from this common Eptura framework to complete tasks such as configuring locations and assigning assets.

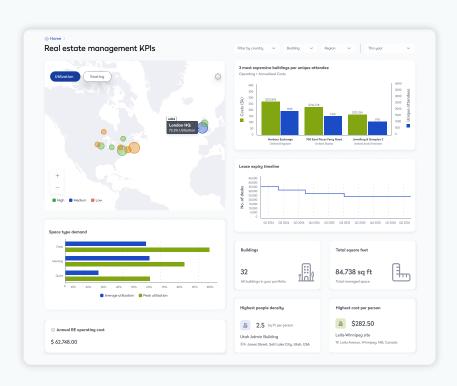
Eptura Envision

#### Introducing Eptura Envision

With our new analytics dashboard, you'll be able to see data from all your products in one central view, giving you the ability to review and understand all your people, workplace, and asset operations in one place, and, for the first time in our industry, truly make real-time data driven decisions that will add incredible value to your business. The dashboards from Eptura Envision will give business leaders unparalleled insights into their real estate portfolio.

## PREVIEW ONLY | UPGRADE OPTION Real estate strategy

Eptura Envision will securely integrate occupancy and reservation data from Condeco with an organization's portfolio lease data to support timely decisions about real estate strategy and assess the efficacy of hybrid work programs. Pre-built dashboards will provide at-a-glance views of key performance metrics and simplify reporting to leadership and the board.



#### Advanced asset reporting and insights

Consolidate all your asset information into a single, accessible, and easy-to-navigate repository. This feature will enable segmented data for creating powerful reports and dashboards, enhancing maintenance operations with data-driven insights. By replacing outdated solutions, Eptura Asset will now rely on a modern analytics solution that separates analytics data from operational data, ensuring high performance in both use cases.

#### Key aspects of this feature include:

#### Centralized data repository

All asset information is consolidated into one location, making it easier to manage and access.

#### Segmentation for reporting

Enables the creation of detailed and powerful reports and dashboards.

#### Data-driven insights

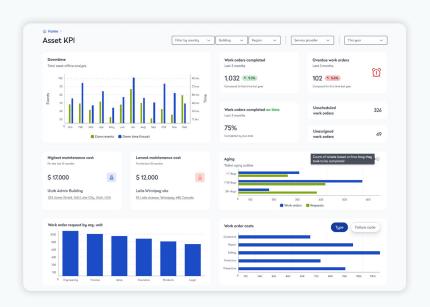
Enhances maintenance operations and aids in identifying strategic capital improvements.

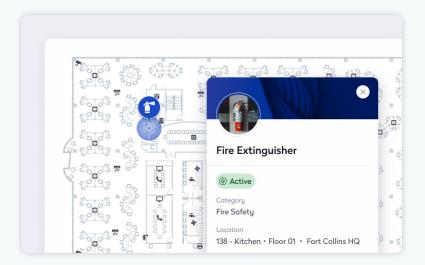
#### Modern analytics solution

Adheres to data management best practices by separating analytics data from operational data.

#### Secure data lake

Operational data is sent to a secure, asset-specific data lake, accessible by customers with their own Bl/analytics tools.





#### Advanced asset location and performance

The advanced asset location and performance feature will help customers manage and track extensive asset inventories. These enhancements solve common challenges faced by large companies, improving performance and organization by providing a robust and user-friendly solution for enterprise asset management.

#### Key aspects of this feature include:

#### Improved UI and performance

A modern, intuitive interface that ensures smooth operation and quick loading times, even for customers with extensive asset inventories.

#### 2D mapping integration

Eptura floorplan viewer will integrate, allowing users to visualize their location and asset data on a 2D floorplan. This integration will help in planning work routes efficiently and ensures that asset locations are always up to date, enhancing the overall asset management process.

#### Flexible asset hierarchy

The ability to track assets and systems of all types with a flexible hierarchy, allowing for detailed management of asset dependents and dependencies.

#### Connected asset relationships

Enhanced capabilities to connect and manage asset relationships within systems, providing a comprehensive view of asset interactions.

#### Standard location hierarchy

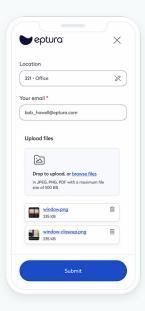
Introduction of a standard location hierarchy and spaces, ensuring consistent and organized asset management across the enterprise.

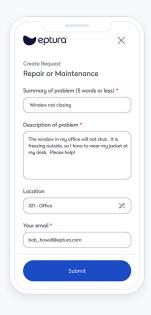
Learn more about Eptura Asset

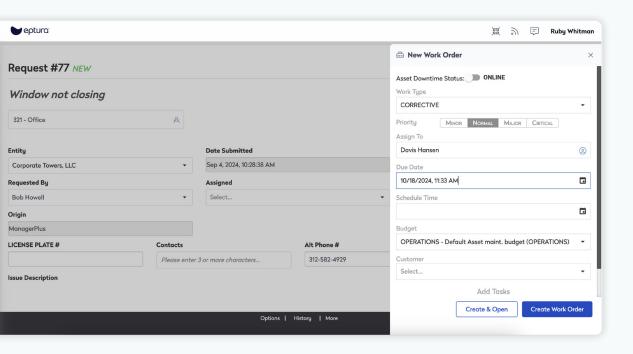


#### Employee requests to work orders

Service request tickets will be resolved faster with a new integration between Eptura Workplace and Eptura Asset. When employees submit an asset service request using the app, it will be transferred to the service request queue in Eptura Asset. The maintenance team then addresses the task or creates a work order, depending on the type of request. Employees receive an email confirming their request was received and another email when their request is completed.





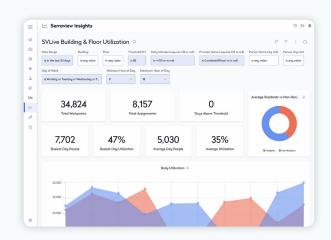


Learn more about Eptura Workplace



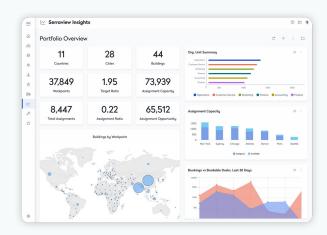
#### Fortinet switch integration

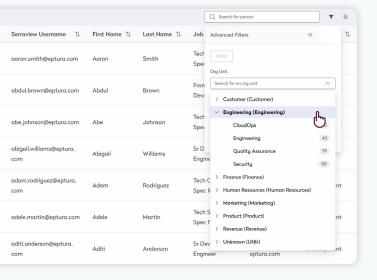
The integration with Fortinet switches will help organizations deploy the power of SVLive with the ability to securely gather real-time insights into space availability, occupancy, and employee presence for better workspace planning and reporting.



#### Freespace sensor integration

The new Serraview integration with Freespace sensors will allow enhanced utilization information to indicate whether a space is occupied. With the ability to visualize which spaces are available or in use, the organization can more accurately determine and report workplace occupancy patterns and trends, and employees can confidently reserve an available desk.





#### Business unit and people data API

Serraview's new API connection will allow organizations to import employee and business unit data into Serraview directly from the system that houses their HR data. The API will provide a more efficient and secure data transfer to ensure customers have the most up to date information to plan their workplaces and allocate costs.

Learn more about Serraview by Eptura



# Comprehensive building management

When it comes time to make crucial business decisions, you need the best possible insights to ensure success. With comprehensive building information modeling data, you can improve reporting and occupancy management without having to be a specialist in building design programs — easily helping your organization plan for the future.



#### BIM Viewer for space planning

Archibus by Eptura's new advanced BIM Viewer will enhance space planning and management by providing a unified, cloud-based digital twin solution. Leveraging Autodesk's design tools, it will support linked models for real-time facility layouts, allowing workplace strategists to use BIM data without Revit expertise. The BIM Viewer integration into the Archibus space console will support multiple data models and layers, enabling space managers to open CAD plans and Revit models directly, enhancing visibility and management of space and assets.

#### Key aspects of this feature include:

#### Extended design capabilities

Extends Autodesk's design capabilities into operational workflows.

#### Digital twin creation

Supports linked models and creates a digital twin of space.

#### Simplified BIM access

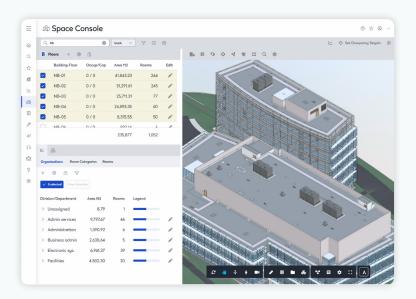
Allows workplace strategists to utilize comprehensive BIM data efficiently without prior Revit expertise.

#### **Enhanced visibility**

Integrates multiple data models and layers into a single view, improving space and asset management.

#### Custom views and worksheets

Offers access to custom views and worksheets in BIM models, tailored to specific facility needs.





#### Archibus OnSite parts inventory

Archibus OnSite mobile app is designed to provide a comprehensive and user-friendly solution for field technicians to manage parts inventory.

#### Key aspects of this feature include:

#### Enhanced user interface

A modern, intuitive interface specifically built for field technicians, making it easier to manage parts through the mobile app on the go.

#### Parts review and assignment

Technicians will be able to review parts necessary for work suggested or assigned by a supervisor, ensuring they have everything they need before starting a task.

#### Real-time parts availability

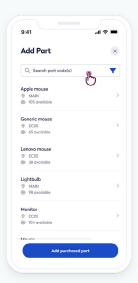
Technicians will be able to quickly find the parts needed to complete their work from the nearest warehouse, reducing downtime and improving efficiency.

#### **Accurate logging**

The ability to log both estimated and actual quantities and costs of parts used, providing a clear picture of resource utilization.

#### Self-purchased parts recording

Technicians will be able to record any parts purchased on their own that did not come from a warehouse, ensuring all parts usage is accounted for.







Learn more about Archibus by Eptura



Eptura is actively in progress of receiving FedRAMP authorization for Archibus by Eptura. The current designation allows Eptura to initiate workflows with federal government agencies to accelerate the adoption of modern cloud technologies, with an emphasis on security and protection of federal information, while on the path to FedRAMP authorization.

Connect and operationalize facilities, assets, and infrastructure securely. By leveraging Archibus, federal government agencies can drive operational building efficiency that aligns with stringent security mandates, ensuring the highest level of security and compliance for facility management needs.

## With Eptura, federal government facility, maintenance, and space planning leaders can:

Lower cost structures by optimizing capital investments through effective asset management, including acquisition, utilization, repurposing, and decommissioning.

Streamline service requests and maintenance ticketing, allowing employees to easily requests through the mobile app, facilities teams to delegate and manage, and provide real-time updates on the status of requests.

Manage equipment lifecycle costs to track the value of furniture and equipment over their useful life so you know each item's purchase value, current value, accumulated depreciation, depreciation expense, and salvage value.

Ensure your agency's space supply meets its demands with space allocation visuals, scenario planning, and historical cost allocation data to reconfigure space and monitor how space is being used.

Score your building against target sustainability level requirements and monitor its carbon footprint to meet your agency's environmental goals.

Learn more about Archibus for Government



## work your world™

### Eptura global leadership

- The only integrated worktech platform
- Trusted by 45% of the Fortune 500
- Proud to be the epicenter of the future at work

Learn more about Eptura's products and features:

Request a demo